

Registered Health Information Administrator (RHIA) Exam Content Outline

Domain 1: Information Governance (19%)

Tasks:

- 1. Evaluate the integrity of health data
- 2. Apply knowledge necessary to process the required clinical data elements for quality reporting (e.g. facility committees, payers)
- 3. Understand and apply data dictionary standardization policies
- 4. Manage data standards based on organizational policy
- 5. Complete data analysis to inform management
- 6. Apply knowledge necessary to develop policies and procedures for data management and information governance
- 7. Manage health record content and documentation

Domain 2: Compliance with Uses and Disclosures of PHI (26%)

Tasks:

- 1. Manage patient access to their health information
- 2. Apply knowledge necessary to advocate for patients and families in the process of obtaining health information
- 3. Apply knowledge necessary to process healthcare information requests according to legal and regulatory standards
- 4. Monitor access to Protected Health Information (PHI) within the organization
- 5. Apply knowledge necessary to comply with retention and destruction policies for healthcare information
- 6. Apply knowledge necessary to monitor release of information workflows
- 7. Follow breach of information protocols
- 8. Apply knowledge necessary to ensure compliance with privacy initiatives
- 9. Ensure compliance with security initiatives
- 10. Monitor organizational compliance with health laws, regulations, or standards

Domain 3: Data Analytics and Informatics (24%)

Tasks:

- 1. Develop productivity reports
- 2. Prepare to support end users in EHR applications
- 3. Apply knowledge necessary to create visual representations of data for decision-making
- 4. Provide summary reports based on trends
- 5. Apply knowledge necessary to use database management techniques (e.g. data mining)
- 6. Manage the integrity of the master patient index
- 7. Apply knowledge necessary to audit documentation using a focused tool (e.g. CDI, quality, safety)
- 8. Apply knowledge necessary to optimize health information technology to improve workflow
- 9. Support health information exchange solutions
- 10. Examine clinical, administrative, and specialty service applications
- 11. Validate healthcare statistics for organizational stakeholders



Domain 4: Revenue Management (16%)

Tasks:

- 1. Apply knowledge necessary to educate providers on value-based care programs and guidelines
- 2. Validate coding accuracy
- 3. Monitor health plan clinical documentation requirements
- 4. Conduct clinical documentation improvement (CDI)
- 5. Verify the claims management process
- 6. Assign diagnoses and procedure codes and groupings according to official guidelines
- 7. Apply knowledge necessary to conduct revenue integrity activities
- 8. Apply knowledge necessary to perform fraud prevention

Domain 5: Management and Leadership (15%)

Tasks:

- 1. Apply knowledge necessary to implement strategies to support organizational initiatives
- 2. Apply knowledge necessary to collaborate on contract management (e.g., vendors, outsourcing)
- 3. Apply knowledge necessary to perform human resource management activities (e.g., recruiting staff, creating job descriptions, resolving personnel issues)
- 4. Apply knowledge necessary to perform work design and process improvement activities
- 5. Apply knowledge necessary to facilitate training and development
- 6. Apply knowledge necessary to assist with preparation of budgets
- 7. Assist with entity accreditation, licensing, or certification processes