

VLab Encoder Only: Q&A

Q: What's included with VLab Encoder Only, and for how long?

A: VLab Encoder Only subscriptions include one year of unlimited access to:

- a) 3M™ Coding and Reimbursement System
- b) Find-A-Code™
- c) Nuance Clintegrity™ Facility and Physician Coding, Compliance and Abstracting
- d) 99 patient cases using ICD-10-CM and ICD-10-PCS, with answer keys available to coding instructors
- e) 1 year subscription from date of purchase

Q: When will the VLab Encoder Only subscription be available?

A: Starting in August 2017, students can be enrolled in the VLab Encoder Only option.

Q: How much does the VLab Encoder Only subscription cost per student?

A: VLab Encoder subscriptions are valid for one year, and are \$75 per student.

Q: Why is a campaign code important when a student purchases directly from AHIMA?

A: When purchasing directly from AHIMA, the promotional code links the student to their school, which allows their instructor to monitor progress on assignments. If the campaign code is not used when purchasing the enrollment, the enrollment will not go through automatically to the student's account, and they will need to contact the AHIMA Helpdesk for assistance.

Q: As an instructor, will I be able to monitor student progress?

A: Yes, as an instructor, VLab Encoder Only will offer the same functionality as the full VLab subscription, but will only include 3 encoders, all of the VLab activities that have been created for those applications, and practice patient cases with answer keys.

Q: Can an Encoder Only VLab subscription be upgraded during the one year access period to a full VLab subscription?

A: No, a VLab subscription, whether for full VLab or Encoder only, cannot be amended once purchased. However, at renewal, the subscription can be modified if you'd like to change to Encoder Only access, or vice versa.

Q: How does my organization enroll in VLab Encoder Only?

A: Enrollment is similar to existing registration for VLab – just be sure to choose Encoder Only. When filling out the VLab Subscription Form, just mark whether you want the All Access VLab subscription or the Encoder Only subscription. See <http://www.ahima.org/education/virtual->

[lab?tabid=apps](#) for additional VLab information and to find the link to the VLab Subscription Form (any applications marked with an asterisks indicates an application that is included in the Encoder Only subscription).

Q: Can we have both an All Access subscription AND an Encoder Only subscription?

A: Yes, you can purchase All Access enrollment codes (if one class needs all of VLab) and Encoder Only codes (if another class needs only the encoders). In this case, those students will not show up in the same section in the Admin Dashboard, so if there is one instructor for both of those classes that instructor will need to manage those two sections as separate rosters.

Q: How do we purchase Encoder Only enrollment codes?

A: There are three enrollment code purchase options. Schools may purchase enrollment codes directly (e.g. grant-funded programs) and distribute them to students. Schools may prefer students to purchase enrollment codes themselves via AHIMA's Online Redemption Center (\$110 per enrollment code, or \$75 per enrollment code for Encoder Only) also requires students to use your campus-specific Promotional Code, provided in your Welcome email). Schools may prefer students to purchase enrollment codes via their campus bookstore (price to bookstore is \$110/code, or \$85/code for Encoder Only; a mark-up may be applied to the student price). Complete step-by-step instructions explaining how students can purchase and redeem their enrollment codes are included along with the other orientation documents provided within your Welcome email.

Q: Who can I reach out to with further questions, or for a demo?

A: As always, the AHIMA sales department can arrange a demo for you. You can sign up at: <http://www.ahima.org/education/virtual-lab/vlab-demo-form> Any further questions you have can be addressed during the demo, or, by our Customer Relations Department at (800) 335-5535.

Q: How do I access Technical Support?

A: As always, Technical Support can be accessed in a variety of ways, detailed at: <http://academy.ahima.org/vlab-support>