Registered Health Information Administrator (RHIA) Examination
Content Outline

Number of Questions on Exam:

- 180 multiple choice (160 scored/20 pretest)

Exam Time: 4 hours – no breaks

Domain 1 – Data Content, Structure & Standards (Information Governance) (18-22%)

Tasks:

A. Classification Systems
   A1. Code diagnosis and procedures according to established guidelines

B. Health Record Content & Documentation
   B1. Ensure accuracy and integrity of health data and health record documentation (paper or electronic)
   B2. Manage the contents of the legal health record (structured and unstructured)
   B3. Manage the retention and destruction of the legal health record

C. Data Governance
   C1. Maintain data in accordance with regulatory requirements
   C2. Develop and maintain organizational policies, procedures, and guidelines for management of health information

D. Data Management & Secondary Data Sources
   D1. Manage health data elements and/or data sets
   D2. Assist in the maintenance of the data dictionary and data models for database design
   D3. Manage and maintain databases (e.g., data migration, updates)

Domain 2 – Information Protection: Access, Disclosure, Archival, Privacy & Security (23-27%)

Tasks:

A. Health Law
   A1. Maintain healthcare privacy and security training programs
   A2. Enforce and monitor organizational compliance with healthcare information laws, regulations and standards (e.g., audit, report and/or inform)
B. Data Privacy, Confidentiality, and Security
   B1. Design policies and implement privacy practices to safeguard Protected Health Information
   B2. Design policies and implement security practices to safeguard Protected Health Information
   B3. Investigate and resolve healthcare privacy and security issues/breaches

C. Release of Information
   C1. Manage access, disclosure, and use of Protected Health Information to ensure confidentiality
   C2. Develop policies and procedures for uses and disclosures/redislosures of Protected Health Information

Domain 3 – Informatics, Analytics & Data Use (22-26%)

Tasks:

A. Health Information Technologies
   A1. Implement and manage use of, and access to, technology applications
   A2. Evaluate and recommend clinical, administrative, and specialty service applications (e.g., financial systems, electronic record, clinical coding)

B. Information Management Strategic Planning
   B1. Present data for organizational use (e.g., summarize, synthesize, and condense information)

C. Analytics & Decision Support
   C1. Filter and/or interpret information for the end customer
   C2. Analyze and present information to organizational stakeholders
   C3. Use data mining techniques to query and report from databases

D. Healthcare Statistics
   D1. Calculate healthcare statistics for organizational stakeholders
   D2. Critically analyze and interpret healthcare statistics for organizational stakeholders (e.g., CMI)

E. Research Methods
   E1. Identify appropriate data sources for research

F. Consumer Informatics
   F1. Identify and/or respond to the information needs of internal and external healthcare customers
   F2. Provide support for end-user portals and personal health records
G. **Health Information Exchange**
   G1. Apply data and functional standards to achieve interoperability of healthcare information systems
   G2. Manage the health information exchange process entity-wide

H. **Information Integrity and Data Quality**
   H1. Apply data/record storage principles and techniques associated with the medium (e.g., paper-based, hybrid, electronic)
   H2. Manage master person index (e.g., patient record integration, customer/client relationship management)
   H3. Manage merge process for duplicates and other errors entity-wide (e.g., validate data sources)

**Domain 4 – Revenue Management (12-16%)**

**Tasks:**

A. **Revenue Cycle & Reimbursement**
   A1. Manage the use of clinical data required in reimbursement systems and prospective payment systems (PPS)
   A2. Optimize reimbursement through management of the revenue cycle (e.g., chargemaster maintenance, DNFB, and AR days)

B. **Regulatory**
   B1. Prepare for accreditation and licensing processes [e.g. Joint Commission, Det Norske Veritas (DNV), Medicare, state regulators]
   B2. Process audit requests (e.g., RACs or other payors, chart review)
   B3. Perform audits (e.g., chart review, POC)

C. **Coding**
   C1. Manage and/or validate coding accuracy

D. **Fraud Surveillance**
   D1. Participate in investigating incidences of medical identity theft

E. **Clinical Documentation Improvement**
   E1. Query physicians for appropriate documentation to support reimbursement
   E2. Educate and train clinical staff regarding supporting documentation requirements

**Domain 5 – Leadership (12-16%)**

**Tasks:**

A. **Leadership Roles**
   A1. Develop, motivate, and support work teams and/or individuals (e.g., coaching, mentoring) A2. Organize and facilitate meetings
   A3. Advocate for department, organization and/or profession
B. **Change Management**
   B1. Participate in the implementation of new processes (e.g., systems, EHR, CAC)
   
   B2. Support changes in the organization (e.g., culture changes, HIM consolidations, outsourcing)

C. **Work Design & Process Improvement**
   C1. Establish and monitor productivity standards
   
   C2. Analyze and design workflow processes
   
   C3. Participate in the development and monitoring of process improvement plans

D. **Human Resources Management**
   D1. Perform human resource management activities (e.g., recruiting staff, creating job descriptions, resolving personnel issues)

E. **Training & Development**
   E1. Conduct training and educational activities (e.g. HIM systems, coding, medical and institutional terminology, documentation and regulatory requirements)

F. **Strategic & Organizational Management**
   F1. Monitor industry trends and organizational needs to anticipate changes
   
   F2. Determine resource needs by performing analyses (e.g., costbenefit, business planning)
   
   F3. Assist with preparation of capital budget

G. **Financial Management**
   G1. Assist in preparation and management of operating and personnel budgets
   
   G2. Assist in the analysis and reporting on budget variances

H. **Ethics**
   H1. Adhere to the AHIMA code of ethics

I. **Project Management**
   I1. Utilize appropriate project management methodologies

J. **Vendor/Contract Management**
   J1. Evaluate and manage contracts (e.g., vendor, contract personnel, maintenance)

K. **Enterprise Information Management**
   K1. Develop and support strategic and operational plans for entity-wide health information management