

# AGENDA



## 2019 Outpatient Clinical Documentation Improvement (CDI) Workshop

November 19, 2019 | Chicago, IL

Time	Topics
8–8:15 a.m.	<b>Welcome</b>
8:15—9:15 a.m.	<b>Benefits and Drivers of CDI in the Outpatient Setting</b> <ul style="list-style-type: none"><li>• Review the seven characteristics of high-quality clinical documentation.</li><li>• Assess the drivers in outpatient CDI</li><li>• Assess the ways outpatient CDI supports appropriate reimbursement</li><li>• Evaluate the impact high-quality outpatient clinical documentation has on accurate quality scores</li><li>• Identify the opportunity high-quality outpatient clinical documentation has on a possible reduction in insurance claim denials</li><li>• Assess ways high-quality outpatient clinical documentation improves patient care</li></ul>
9:15–10:15 a.m.	<b>CDI Outpatient Structure, Goals, and Monitoring</b> <ul style="list-style-type: none"><li>• Analyze an outpatient CDI workplan</li><li>• Measure CDI productivity</li><li>• Assess effective ways of working with providers</li><li>• Discuss the importance of interdisciplinary teams</li></ul>
10:15–10:30 a.m.	<b>BREAK</b>
10:30–11:30 a.m.	<b>CDI Metrics</b> <ul style="list-style-type: none"><li>• Assess ways to measure the success of Outpatient CDI Programs</li><li>• Determining CDI goals and ways to measure achievement of those goals.</li><li>• Identify the equations used to measure frequently seen CDI metrics</li><li>• Recognize how to measure a CDI programs return on investment</li></ul>
11:30 a.m.–12:30 p.m.	<b>Compliant Health Record Review and Query Process</b> <ul style="list-style-type: none"><li>• Assess documentation notes to review</li><li>• Evaluate the documentation elements with the notes</li><li>• Review compliant query components</li></ul>

**Outpatient CDI Workshop *continued***

<b>Time</b>	<b>Topics</b>
12:30–1:30 p.m.	<b>LUNCH</b>
1:30–2:30 p.m.	<b>Health Record Review and Query Development Practice</b> <ul style="list-style-type: none"><li>• Examine outpatient documentation</li><li>• Determine documentation opportunities for improvement</li><li>• Write compliant queries</li></ul>
2:30–2:45 p.m.	<b>Break</b>
2:45–4:45 p.m.	<b>Health Record Review and Query Development Practice (continued)</b> <ul style="list-style-type: none"><li>• Examine outpatient documentation</li><li>• Determine documentation opportunities for improvement</li><li>• Write compliant queries</li></ul>
4:45–5 p.m.	<b>Wrap-up and Q&amp;A</b>

**8.0 AHIMA CEUs/8.0 CNEs**

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